

What We're All About



Company History



- ❖ On July 1, 1987 Bruce & Sherrie purchased the water conditioning business from Valley Rental Services in Logandale.
- ❖ Our service area includes all communities in the Moapa & Virgin Valleys.
- ❖ We obtained our Nevada State Contractors license in 1998; Lic. #00041260A-C1. We are licensed, insured and bonded with business licenses in all Clark County service locations.
- ❖ We started doing only water conditioning but grew into a full-service plumbing and water conditioning company.

Vision Statement

To become the best and most trusted plumbing company in the Moapa & Virgin Valley areas by striving for excellence in everything we do for our customers and our team members. Each member of our team operates with the utmost integrity and is driven to perform at an “above and beyond” level of satisfaction for every single customer. And for their commitment, they are the highest paid in the market; enjoy top industry benefits; enjoy the best training, and personal development. And thanks to our success we give back to our communities and provide opportunities for our families.

Mission Statement

IMPROVE LIVES AS WE:

- **PROVIDE KNOWLEDGEABLE, PROFESSIONAL CUSTOMER SERVICE**
- **PROVIDE HONEST, QUALITY PRODUCTS AND SERVICES**
- **GAIN AND RETAIN LIFETIME CUSTOMERS BY BUILDING LASTING RELATIONSHIPS THROUGH THE WORK AND SERVICES WE PROVIDE.**

Core Values

Serve Others First

Seek Excellence in ALL We Do

Improve Lives

Instill Positive Attitudes

Create Friends

Be Honest – ALWAYS

Learn Continuously

How we treat the customer

- We are a service company, not a repair shop.
- We treat our customers like we would treat a family member.
- We always seek opportunities to go “above and beyond.”
- Word of mouth is the best advertising! We will create such a remarkable experience as we provide service in a home, our clients will feel compelled to tell their family & friends about it.

How we treat our team members

GREAT MONEY - hourly base plus a liberal commission and bonuses

GREAT BENEFITS - full medical, vision, dental, vacation & 6 paid holidays

GREAT OPPORTUNITY – we are busy year around without down time for weather

GROWTH POTENTIAL– we are growing every year with increased opportunity
for advancement and additional income

CONTININUAL TRAINING – daily & weekly, both inhouse and offsite,
including sending motivated employees to out of state technical
trade training with all expenses paid by WWS

Let's talk about the right person

This is a position for someone who possesses the following:

- Positive attitude
- Mechanical Aptitude
- Clean, professional appearance
- Good communication skills
- A willingness to work hard
- Ability and willingness to learn
- Ambition to achieve



What we expect from our employees

- Always be courteous, respectful, and pleasant to customers.
- Always be safety conscious both on the job and while driving.
- Obey the company Code of Ethics and the Team Rules.
- Wear floor savers while in the client's home and maintain a neat work area when performing a repair or scheduled service.
- Record the age of critical plumbing equipment on each and every invoice to ensure that we send the right technician on the right job.
- Ensure every job is completely cleaned up and the work areas spotless.
- Maintain your truck so that it is neat and clean, inside and outside, at all times. As the truck is one of the best billboards that the

3 Reasons you'll love working for us...

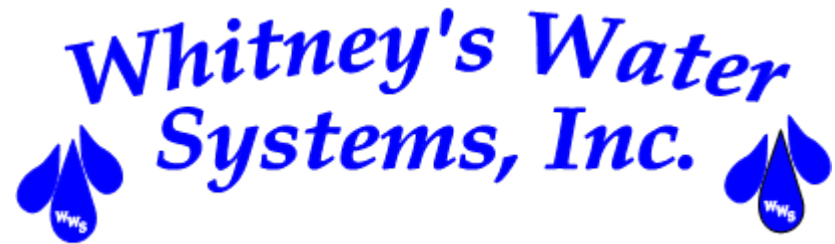
- 1. Our employees must win!** We realize that the only way to have happy customers is to have a happy team of people serving them! We do everything imaginable to support our team, lift them up to make them better, and ensure that they're successful. Team members who do a great job will receive tremendous financial rewards as well as incredible career satisfaction. This is a workplace you'll enjoy being a part of.
- 2. Our customers must win!** We do everything imaginable to ensure that our customers are 100% satisfied and absolutely love our services. If they aren't, we do whatever is necessary to make them happy they did business with us—so much so that they insist on telling their friends and family!
- 3. Our company must win!** We believe if we've done absolutely everything possible to make sure our customers win and our employees win, we will naturally win. And we have to win—and be financially successful—to help more customers and provide more opportunity for our employees and their families.

Requirements

- An applicant must be able to:
 - pass regular drug testing and be open to background checks
 - have a valid driver's license and a relatively clean driving record
 - have excellent customer service skills
- An applicant should have:
 - basic mechanical aptitude
 - the ability to perform regular manual labor
 - basic computer skills
 - be able to learn by observation and hands-on experience
 - have effective communication skills with coworkers, management, and customers
- An applicant should be willing to:
 - follow routine verbal and written instructions
 - work afterhours & rotate being on-call for emergencies
 - be open to learning new things and applying them quickly

Now, if that's the type of company that you'd like to work for—and I hope it is—please apply. I would love a chance to talk with you—and get to know you better. Let's make sure we're an ideal fit for each other. Bruce Whitney

Contact Information



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